

## ATA • PwD

A Success story.

ATA was among the first transit systems in Pennsylvania to offer the PwD transportation program.

When the PwD program celebrated its one millionth ride, ATA took satisfaction in knowing that one hundred thousand of those PwD rides took place on ATA vehicles.

Long before the enactment of the Americans with Disabilities Act and the creation of the PwD program in Pennsylvania, ATA emphasized access and mobility for persons with disabilities. ATA was recognized for this work as early as 1977.

ATA's continued success was the result of an early commitment on the part of its leaders. ATA sought a genuine partnership among disabled passengers and key organizations such as LIFT. Each has worked tirelessly to advance the mobility of, and rightful access for, the disabled.



# Get Ready to RideATA

Sign up. Ride when you are ready. RideATA is your mobility solution for work, medical, groceries, and going home.



ATA's fleet of vehicles have state-of-the-art safety features and improved access for the disabled.



44 Transportation Center  
Johnsonburg, PA 15845-2102  
P: 1.866.282.4968  
F: 814.965.1207  
[customerservice@RideATA.com](mailto:customerservice@RideATA.com)

*If you have any special travel needs or if you require the assistance of an escort or PCA, inform ATA at the time you make your ride reservation.*

## PwD

RideATA's Transportation Program for Persons with Disabilities provides transportation to persons with a disability as defined by the Americans with Disabilities Act (ADA). Shared-ride transportation is provided at a discounted fare to registered persons with disabilities who are between the ages of 18 and 64. PwD is offered in all six counties served by ATA.

AREA TRANSPORTATION AUTHORITY OF NORTH CENTRAL PENNSYLVANIA

# RideATA THE SHARED RIDE TRANSPORTATION PROGRAM FOR PERSONS WITH DISABILITIES PwD

ARE YOU ELIGIBLE?



ON THE WEB  
[bit.ly/3voZvCr](http://bit.ly/3voZvCr)

Apply now online

Find My Ride Eligibility allows you to apply directly to ATA for service. Seniors, persons with disabilities, and people who need assistance to get to medical appointments can apply through PA FMR. It's all on-line in several easy steps. You may be eligible for transportation funding. See if you qualify.

ATA CUSTOMER SERVICE  
1.866.282.4968  
Reserve a Ride  
1.866.743.3282

CAMERON  
CLEARFIELD  
ELK  
JEFFERSON  
McKEAN  
POTTER



# PwD, it's accessible, safe, convenient, affordable.

**To qualify for the ATA-PwD discount you must establish your eligibility and complete a registration form provided by ATA. These forms are available directly from the ATA, LIFT, and other agencies that serve persons with disabilities. You can now apply online. (See details on the front panel.)**

**You will also need to provide written verification that you are a person with a disability. If you do not have any written verification ATA provides a certificate of disability form to be completed by a professional who is familiar with your disability.**



**DOWNLOAD**  
Full PwD Application  
& Verification forms  
on RideATA.com:  
[bit.ly/3eOc700](http://bit.ly/3eOc700)

**CALL**  
**1.866.282.4968**

## PwD escorts ride free

If a safety escort or a personal care attendant (PCA) is necessary to assist the person with disabilities when entering or exiting the vehicle, the escort may qualify to ride free with you. Persons with disabilities may travel with certified guide and service dogs on all ATA transit vehicles.

## PwD - ATA's transportation program for persons with disabilities

### Program Eligibility

Individuals with an eligible disability who need transportation in areas that are not serviced by fixed routes, who are not eligible for any other funding services and who are between the ages of 18-64 are eligible for the program.

### Program Description

PwD is provided on ATA's shared-ride services only. Trips taken on low cost fixed routes are not eligible for discount under PwD.

All PwD rides must be requested at least one working day prior to the scheduled pickup time to qualify for the discount and the individual must agree to share the vehicle with other riders. If you live in a serviced area

of Cameron, Clearfield, Elk, Jefferson, McKean or Potter counties, ATA will pick you up at your home (or another location of your choice) and take you to your destination, then pick up at a scheduled time and return you to your home. For information on specific service areas and schedules, please contact the Customer Service Center.

Shared-ride trips are scheduled based on demand and the availability of resources. The PwD program does not provide extra services beyond what ATA currently provides, but offers a substantial discount on its existing shared-ride services.

ATA fits all trip requests into a schedule that varies day to day. Some vehicles fill up quickly. Make reser-

vations as soon as possible or within two weeks prior to departure.

While ATA makes every effort to meet the needs of its customers, there are limited resources and ATA may not be able to accommodate every request. ATA reserves the right to create and adjust schedules on an "as needed" basis and to eliminate routes when an inadequate demand exists. To assure your place on the bus, be flexible in your trip plan.

### Cost

Regular fares for shared-ride services are at least \$2.25 and go up from there depending on the service type and the distance traveled. The fares are heavily discounted. For instance, a regular fare of \$2.25 would be discounted so that your

portion would be \$.35. Your portion of a fare of \$3.50 would be \$.55.

Customer Service and the ATA Call Center provide specific fare information based upon the service needed and availability.

### Get more information or apply

To get more information about the program and its requirements, and to receive an application by mail, call ATA's Customer Service Center:

**1-866-282-4968**

**NEW**  
**Apply online**



**FIND**  
**MY RIDE**  
**ELIGIBLE?**

**QUICK**  
**EASY**  
**ANSWER!**

[bit.ly/3voZvCr](http://bit.ly/3voZvCr)

## PwD is supplemental

If you are eligible for shared ride transportation under another program such as the Medical Assistance Transportation Program (MATP), your medical or medical related trips will be provided under MATP. The PwD program is supplemental to the other funding sources available to persons with disabilities. PwD is used when all other payment options have been applied.

## PwD covers transportation as a last option

If you are currently in another transportation program that is sponsored by an agency or community organization these sources of rider support will be used first with PwD program as the last option. The PwD program is helpful since it offers a shared-ride trip that does not qualify under other transportation programs. It offers low cost access to transportation services offered by ATA.